



Lao People's Democratic Republic

Ministry of Information, Culture and Tourism

Tourism Development Department

Self-assessment

ASEAN Public Toilet Standard



APPLICANT CONTACT DETAILS

Name of Organisation, City or Business:	Contact Person:
Province:	Title / Position:
District:	Mobile:
Village:	Email:
Physical Address:	

AUTHORISATION:

We certify that all information filled in this application is reliable and true, we also have followed all the procedures and Self - Assessment Guidelines for Lao Tourism Standards.

Authorised Signature on behalf of the Applicant:

Name: _____

Date: _____

Title: _____

Signature: _____

ASEAN Public Toilet Standard Self-Evaluation Checklist			Use (✓) for your answer	
1. Design			Yes	No
1	Clear signs in passageways and at toilet premise	In place		
2	Privacy: toilet interior not visible from the outside	In place		
3	Privacy: modesty boards in between urinals	In place		
4	Provision of one fully equipped cubicle for handicapped visitors	In place		
5	Provision of ramp(s) for wheelchair access	In place		
6	Disabled distress alarm for emergencies inside disabled toilets	In place		
7	UD: Provision of WC / urinal for children	In place		
8	Provision of handrails for the elderly in at least one cubicle	In place		
9	Surrounding landscape outside toilet premise is	NOT inclusive/ Kept clean		
10	Signs for no smoking, importance of hygiene, cleanliness, tidiness and so on	In place		
Environmental Management System			Yes	No
11	EMS: Sensor/Manual taps	Water flows in < 5"/Water cuts at < 5" after		
12	EMS: Taps	Appropriate water		
13	EMS: (Sensor) flush	Takes < 10" to operate		
14	EMS: Cleaning agents used respect the local environmental and safety	Yes		
15	EMS: Cleaning equipment is stored and kept properly in a separate closet	Yes		
16	Standardised, legally approved waste & water management and treatment systems	In place		
17	Natural lighting used as much as possible	In place		

18	General lighting: warm colour lighting	In place		
19	Internal Decoration (i.e., plants, thematic interior design)	Yes		
	2. Amenities and Facilities		Yes	No
20	There is no backflow of water from supply lines and fittings to taps and toilet bowls	Yes		
21	Fittings: Flushs	NOT rusty / working / NOT leaking		
22	Fixtures: Urinals, WCs & Squat pans	In place / intact / properly spaced		
23	Fixtures: Urinals, WCs & Squat pans	Working / NOT leaking / firm		
24	Fixtures: Waterless Urinals, WCs & Squat pans	Industry compliant		
25	Fixtures: Cubicles	Compliant with industry guidelines		
26	All fixtures and fittings (taps, bowls, urinals, toilet bowls, water pipes) are easy to access for cleaning AND repair	easy access for cleaning AND repair / Properly aligned		
27	Fixtures: Wash basins	In place / intact / NOT leaking / NOT chocked		
28	Accessories: Basic provision of accessories	Yes		
29	Accessories: Sanitary bins	Intact / with foot pedal / less than half full / with liners		
30	Accessories: Toilet seats	Firm		
31	Accessories: Coat hooks	Firm		
32	Accessories: Toilet paper rolls OR Toilet paper roll dispensers	Working / intact / NOT rusty / firm		
33	Accessories: Cubicle doors / locks	Working / intact / NOT rusty		
34	Accessories: Waste bins	Intact / with foot pedal / less than half full / with liners		

35	Accessories: Hand-dryers OR Jet towels OR Paper towel dispensers	Intact / NOT rusty / NOT melted / working / NOT empty		
36	Accessories: Soap dispensers	Working / intact / NOT rusty / NOT melted / NOT leaking		
37	Accessories: Mirrors	Intact		
38	Accessories: Sanitizers	Intact		
39	Seating available (Indoor OR Outdoor)	Yes		
40	Accessories: Optional provision of accessories (Guidelines 2.2)	Yes		
	3. Cleanliness		Yes	No
40	Signage on restroom door / near entrance	Clean		
41	Public Toilet entrance	Clean / dry		
42	Generally, the toilet is	Clean / dry		
43	Generally, the cubicles are	Clean/ dry / not littered		
44	Generally, the washing area is	Clean / dry		
45	Generally, maintenance (replacement of faulty fixtures/ small repairs; reporting of incidents) of the toilet is	Good		
46	Generally, equipment is	Clean/ odorless / well kept		
47	Air Quality: The air quality of the toilet is	Fragrant / odorless		
48	Water Quality : Water supplied in the toilet is	Clean / colourless / odorless		
49	Accessories: Mirrors	Clean		
50	Accessories: Sanitary bin	Clean / free-hand / with liners / sanitized / odor free		
51	Accessories: Waste bins	Clean / free-hand / with liners / sanitized / odor free		
52	Fixtures: Wash basins	Clean / dry		
53	Fixtures: Vanity tops	Clean / dry		
54	Fixtures: Urinals / WCs (bowl/seat/squatting pan)	Clean		

55	Fixtures: Cubicle walls/doors/locks	Clean		
56	Ventilation: Window panels/exhaust air vents	Intact / NOT broken / NOT rusty / firm /undusted		
57	Ventilation: Mechanical ventilation OR ceiling or wall fans / extractor fans	In place / intact / dusted		
58	Ventilation: Ambience well ventilated, appropriate indoor temperature and humidity levels	Good ventilation / NO humidity		
59	Flooring	Clean/ dry		
60	Floor drainages traps (inside and outside cubicles in the washing area)	In place / clean / dry / NOT clogged		
61	Walls / ceiling	Clean		
62	Scheduled cleaning (daily/periodic/specialised)	In place		
63	Process and quality for feedback and remedial action	In place / Quick and Efficient		
64	Cleaner is professionally trained and certified by a National Accredited Training Entity	In place		
65	Suggestion Box	In place / intact / clean		
66	Cleaning Inspection card showing: frequency of cleaning, Cleaners AND Supervisor responsible	In place / daily cleaning frequency is twice/day or more		
	4. Safety		Yes	No
65	Fittings: Supply AND drainage fittings/pipings	Concealed		
66	Fittings: Supply AND drainage fittings/pipings	Durable		
67	Fixtures: Urinals / WCs (bowl/seat/squatting pan)	Durable		
68	Emergency Lighting	In place / working / sufficient		
69	Internal Lighting	In place / working / sufficient		
70	Cleaning Personnel Protective Equipment (PPE)/Insurance	Yes		

71	Accessories Durable / Anti - graffiti	Durable / Anti – graffiti		
72	Flooring	Waterproof / Anti – slip		
73	Flooring	Intact / not broken		
74	Walls (Internal)	Durable / NO cracks/ NO defects		
75	Walls (Internal)	Durable / NO cracks/ NO defects		
76	Sharp edges	Yes		
77	Case electric socket placed at least 2 meters above	Yes		
78	Disabled distress alarm for emergencies	Working / Intact		
79	Hand bars/railings for the aged/handicapped	Intact / Firm		
80	CCTV surveillance OR Patrolling	In place		